

Incident Calendar Export

Vortex Grid Calendar Export

Incident Calendar Export

- Record ID:** CAL-002
- Calendar:** Service Assurance / incident-coordination
- Export timezone:** UTC
- Exported:** 2026-07-21 08:40 UTC
- Export range:** 2026-05-19 through 2026-07-20
- Calendar settings:** Incident stand-ups recur while active; cancelled instances included

UID	Status ¹	Start	End	Timezone	Attendee status	Subject / organizer notes
IR017-OPEN	Confirmed	2026-05-19 16:42	2026-05-19 17:00	UTC	Morgan=accepted; Marta=accepted; Theo=accepted; Leila=accepted	IR-2026-017 opening coordination after delayed telemetry report.
IR017-S1	Confirmed	2026-05-19 17:00	2026-05-19 17:20	UTC	Morgan=accepted; Theo=accepted; Leila=accepted	First status review; credential warning labelled preliminary.
IR017-CUST1	Confirmed	2026-05-19 17:10	2026-05-19 17:20	UTC	Marta=accepted; Morgan=accepted	Customer update approval; operational status, not final cause.
IR017-S2	Confirmed	2026-05-19 17:30	2026-05-19 17:50	UTC	Morgan=accepted; Theo=accepted; Leila=accepted	Field and control-gateway comparison review.
IR017-CORR	Confirmed	2026-05-19 18:00	2026-05-19 18:15	UTC	Marta=accepted; Morgan=accepted; Celeste=tentative	Correction scope prepared; original customer update retained.
IR017-S3	Confirmed	2026-05-19 18:30	2026-05-19 18:50	UTC	Morgan=accepted; Theo=accepted	

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Retry-throttling evidence reviewed within listed gateway scope.					
IR017-S4	Confirmed	2026-05-19 19:15	2026-05-19 19:35	UTC	Morgan=accepted; Theo=accepted; Leila=accepted Template-revision finding and field handoff observation recorded separately.
IR017-CLOSE	Confirmed	2026-05-19 20:30	2026-05-19 20:45	UTC	Morgan=accepted; Marta=accepted; Leila=accepted Operational containment closed; formal review remained open.
IR017-DAILY-1	Confirmed	2026-05-20 16:00	2026-05-20 16:30	UTC	Morgan=accepted; Marta=accepted; Jules=accepted Daily review recurrence begins; customer-call notes captured separately.
IR017-DAILY-2	Confirmed	2026-05-21 16:00	2026-05-21 16:30	UTC	Morgan=accepted; Theo=accepted Engineering evidence and configuration preservation review.
IR017-DAILY-3	Exception	2026-05-22 15:00	2026-05-22 15:30	UTC	Morgan=accepted; Theo=accepted; Leila=accepted Daily recurrence moved one hour for field availability.
IR017-DAILY-4	Cancelled	2026-05-23 16:00	2026-05-23 16:30	UTC	Morgan=accepted; Theo=declined Weekend daily-review cancelled; evidence review continued asynchronously.
IR017-DAILY-5	Cancelled	2026-05-24 16:00	2026-05-24 16:30	UTC	Morgan=declined; Theo=declined Weekend daily-review cancelled; no operational status change implied.
IR017-DAILY-6	Confirmed	2026-05-25 16:00	2026-05-25 16:30	UTC	Morgan=accepted; Theo=accepted Review resumed with technical assessment draft.
IR017-LEGAL	Confirmed	2026-06-01 13:00	2026-06-01 14:00	UTC	Morgan=accepted; Celeste=accepted; Marta=accepted; Theo=accepted Retraction-scope review; single-cause wording superseded only.
IR017-DRAFT	Confirmed	2026-06-02 16:00	2026-06-02 17:00	UTC	Morgan=accepted; Theo=accepted; Leila=accepted Final-review draft checks attributed findings and limitations.
IR017-APPROVE	Confirmed	2026-06-03 17:00	2026-06-03 18:00	UTC	Morgan=accepted; COO=accepted; Celeste=accepted Formal approval session; issue time fixed at 18:00 UTC.
IR017-PUBLISH	Confirmed	2026-06-03 18:00	2026-06-03 18:20	UTC	Marta=accepted; Morgan=accepted Final

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review publication and customer-notice preparation.

IR017-DAILY-7 | Cancelled | 2026-06-04 16:00 | 2026-06-04 16:30 | UTC | Morgan=accepted; Theo=accepted |

~~Recurring daily review~~ cancelled because the final review was issued.

IR017-ACTION-1 | Confirmed | 2026-06-08 13:00 | 2026-06-08 14:30 | UTC | Morgan=accepted; Theo=accepted;

Leila=accepted | Template design follow-up.

IR017-ACTION-2 | Confirmed | 2026-06-10 16:00 | 2026-06-10 16:30 | UTC | Morgan=accepted; Theo=accepted | Pilot

design disposition accepted with production approval open.

IR017-ARCHIVE | Confirmed | 2026-06-10 17:00 | 2026-06-10 17:20 | UTC | Morgan=accepted; Avery=accepted |

Archive handoff to Avery.

INC-ROSTER-Q2 | Confirmed | 2026-06-12 17:00 | 2026-06-12 17:20 | UTC | Morgan=accepted; duty desk=accepted |

Quarterly on-call roster check.

INC-DRILL-EB | Confirmed | 2026-06-15 18:00 | 2026-06-15 18:30 | UTC | duty desk=accepted; East Basin

lead=accepted | East Basin notification tabletop; no live incident.

IR017-FOLLOW | Tentative | 2026-06-17 15:30 | 2026-06-17 16:00 | UTC | Morgan=tentative; Leila=accepted | Hold

after CHG-2026-204; cancel if clean.

IR017-FOLLOW | Cancelled | 2026-06-17 15:30 | 2026-06-17 16:00 | UTC | Morgan=declined; Leila=accepted |

~~Tentative follow-up~~ cancelled when pilot closeout showed no exception.

IR023-OPEN | Confirmed | 2026-07-06 10:00 | 2026-07-06 10:30 | UTC | Hana=accepted; Bram=accepted; duty

desk=accepted | IR-2026-023 opened after Calder Mills reported repeated register readings in its June

consumption export.

IR023-HOLD | Confirmed | 2026-07-06 12:00 | 2026-07-06 12:20 | UTC | Bram=accepted; Hana=accepted | Billing hold

BH-2026-051 recorded before any invoice issued from the affected file.

IR023-S1 | Confirmed | 2026-07-07 09:00 | 2026-07-07 09:40 | UTC | Hana=accepted; Ines=accepted | First status

review; register rollover described as observed, not diagnosed.

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IR023-VENDOR | Tentative | 2026-07-07 14:00 | 2026-07-07 14:30 | UTC | Dev=tentative; Hana=accepted | Hold: meter-firmware question referred to VRM-2026-14; no supplier finding scheduled.

IR023-READ | Confirmed | 2026-07-09 08:00 | 2026-07-09 09:30 | UTC | Hana=accepted; Ines=accepted | Register re-read window under CHG-2026-231; readings taken at the meters.

IR023-DAILY-1 | Confirmed | 2026-07-10 09:00 | 2026-07-10 09:20 | UTC | Hana=accepted; Bram=accepted | Daily review recurrence begins for the metering incident.

IR023-DAILY-2 | Cancelled | 2026-07-11 09:00 | 2026-07-11 09:20 | UTC | Hana=declined; Bram=declined | ~~Weekend~~ ~~daily review~~ cancelled; no operational status change implied.

INC-DRILL-CM | Confirmed | 2026-07-13 15:30 | 2026-07-13 16:00 | UTC | duty desk=accepted; Calder Mills desk=accepted | Metering notification tabletop; no live incident.

IR023-REVIEW | Confirmed | 2026-07-14 13:00 | 2026-07-14 14:00 | UTC | Hana=accepted; Bram=accepted; Marta=accepted | Metering review draft; firmware question recorded as open.

IR017-RETRO | Confirmed | 2026-07-17 15:00 | 2026-07-17 16:30 | UTC | Morgan=accepted; Riley=accepted; Avery=accepted | MEE-26 pilot retrospective.

IR023-CLOSE | Tentative | 2026-07-20 13:00 | 2026-07-20 13:30 | UTC | Hana=tentative; Bram=accepted | Hold: containment closure pending the second register sample.

¹ A cancelled row keeps its original subject struck through rather than being removed, so the export shows what was scheduled as well as what happened to it.

Calendar note: this calendar coordinates every open incident, so two unrelated incidents appear in the same range. IR-2026-017 concerns North Harbor telemetry and IR-2026-023 concerns a Calder Mills metering export; they share no record, owner, or finding.